

# ***Voice Inbox***

*for S60 3<sup>rd</sup> edition and S60 5<sup>th</sup> edition phones  
(Nokia 5800/ N96/ N95/ E65/ E71/E50/E60/E61(i)/E90)  
For complete list of supported devices please click [here](#).*

## ***USER MANUAL***

***Version 1.08x.1***

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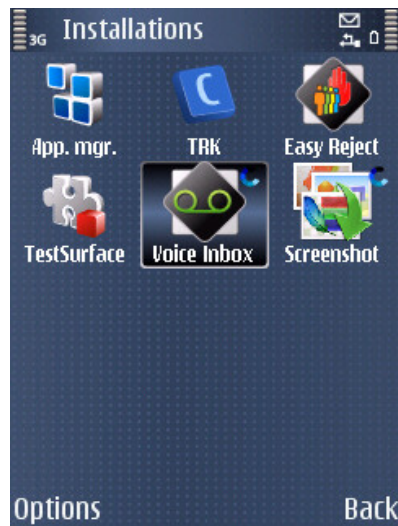
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# 1. About Voice Inbox

## 1.1. What is Voice Inbox

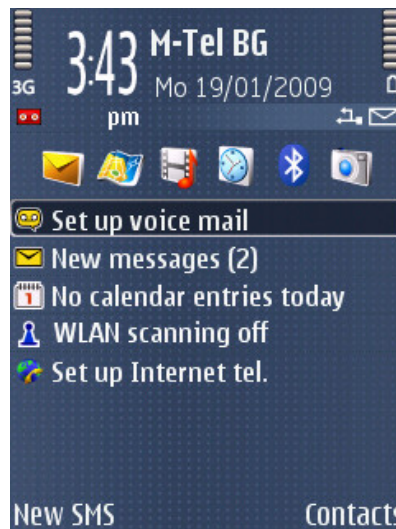


Pic. 1 Voice Inbox icon in the Applications menu

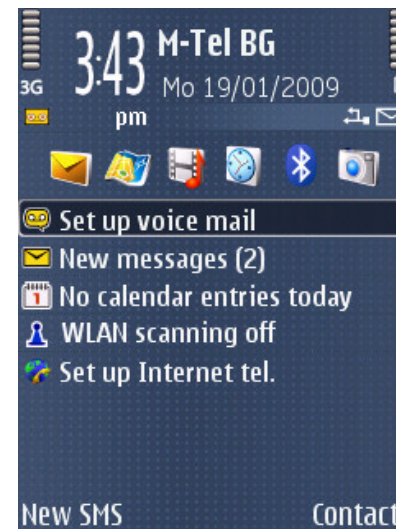
**Voice Inbox (VI)** (Picture 1) is an application which empowers your device with local answering machine functionality. When somebody calls, the application answers the call with a greeting as defined by you and records the voice message left by the caller (if any). When Voice Inbox is running and **Answering Machine** mode is **On** an indicator will appear on the status bar of your phone's display.

If a new message is received, the indicator changes its colour to red: if there are no new messages, the indicator remains yellow.

If Voice Inbox is not running, you can quickly and easily start it from the **Applications/Installations/My Own** (depending on device model) menu.



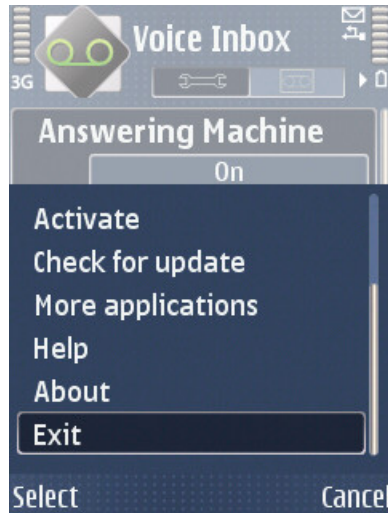
Pic 2 No new messages



Pic 3 New message(s) received

**Voice Inbox indicator on the status bar**

## 1.2. Installation and Activation



Pic 4: Options > Activate

### Obtain the installation file

You can do either of the following:

- download Voice Inbox from [www.webgate.bg/products/vi](http://www.webgate.bg/products/vi) to your PC and then connect your mobile phone to transfer the file using USB, infrared, or Bluetooth wireless technology;
- download Voice Inbox over-the-air straight to your phone from our mobile site <http://webgate.mobi>

Open the installation file and the on-device installation engine will guide you through the installation process. You can install Voice Inbox either on your phone memory or on a memory card.



Important note for Nokia 3.1 and 3.2 devices:

Upon installation of the application you will be prompted to install APS Server v2.2 .In case you receive Update Error, you need to uninstall the incompatible version of APS Server in order to be able to use Voice Inbox.

This product is distributed as a:

### Trial version

Voice Inbox is offered for download as a fully functional trial version limited to 15 incoming calls. After reaching this limit, the application will require a license to unlock.

### Licensed version

Once purchased, the license activates the product and grants unlimited use of Voice Inbox. The license is based on the unique IMEI (Device ID) number of your phone and is valid exclusively on the device it is purchased for.

For further reference, see the Q&A section:

[5.1: How can I check my IMEI \(Device ID\) number?](#)

[5.2: How to check whether my Voice Inbox is activated / licensed or not?](#)

[5.3: How can I purchase a license?](#)

### Activate Voice Inbox

You can use the **Activate** option available from the VI main menu (Picture 4) to activate the product.

Before you activate the product, make sure you:

- Have purchased a license (if you have not as yet purchased a license, you can visit our website: <http://www.webgate.bg/products/vi/buy/> or our mobile catalogue: <http://webgate.mobi>).
- Can go online from your phone (the application will inform you that on-device internet connection is required).

See also [Section 5.4: How can I activate my Voice Inbox?](#)

## 1.3. Language Installation



*Pic 5: Language Installation*

**Voice Inbox** can be installed on either of the following languages: **English, French, Italian, German, Spanish or Bulgarian.**

Upon installation of the product, you will be prompted to choose a language you would like Voice Inbox to run in (see picture 5).

In case none of the x marks is removed, Voice Inbox will be installed in your device language. If the three x marks are removed, the application will install in the language which was highlighted before proceeding with the installation process.



Your device language may be different from the language you have installed Voice Inbox in.

## 2. User Scenarios

### Voice Inbox in action

Here are some situations when you may wish to use Voice Inbox:

#### *Action 1.*

**You are too busy to pick up the phone by yourself but you do not wish to switch off/silence your mobile.**



#### **Setup guide:**

- Open Voice Inbox
- Select **Options>Record greeting**
- Set **Answering Machine** to **On**
- Click **Answering Machine after** and define the delay in seconds

Voice Inbox will pick up the phone for you answering all your incoming calls. You can define the delay after which the answering machine will get switched on. By default, it is set to 0 seconds. Your voice messages will be kept in a log and you can listen to them at your own convenience later on.

#### *Action 2.*

**You are in a conference call, business meeting or conference and you would not like to get disturbed by people you are unable to talk to at the moment.**



#### **Setup guide:**

- Open Voice Inbox
- Select **Options>Record greeting**
- Set **Answering Machine** to **On**
- Click **Answering Machine after** and define the delay in seconds

You may wish not to pick up calls and you do not intend to call back right now. You have more important matters to concentrate on at this moment and do not wish to be impolite.

#### *Action 3.*

**You wish to make a one-push call-back to connect to the person who has left you a message.**



#### **Setup guide:**

- Open Voice Inbox
  - Go to **Messages**
  - Click the message in question
  - Select **Options>Voice Call**
- Or**
- Open Voice Inbox
  - Go to **Messages**
  - Select the message in question
- Click the green receiver

You wish to call back the person who tried to reach you without searching through your Phonebook for his/her phone number.

#### **Action 4.**

**You expect an important call while you are in a meeting and wish to listen to what the person calling you wanted to tell you without leaving the conference room.**

You would like to listen to your message(s) while you are in a meeting without disturbing the people around you:



#### **Setup guide:**

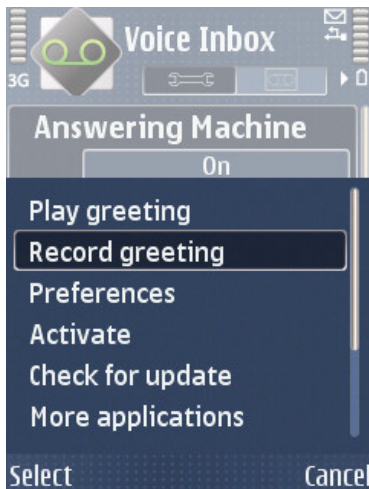
- Open Voice Inbox
- Select **Options>Preferences>Playback**
- Choose **Earpiece**
- Go to **Messages**
- Click **Options>Play**

## **Voice Inbox functional advantages**

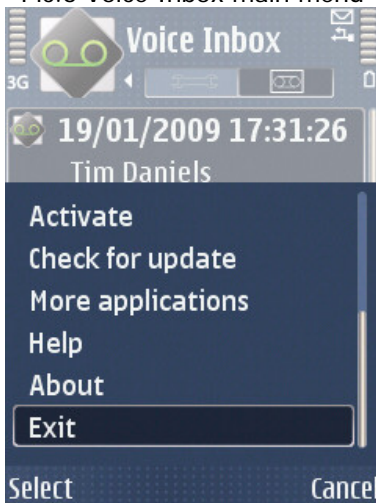
- Local log of messages received – messages received are stored on your own device and you can easily (re)play or delete them at any time and place.
- Changing discreet indicator on the status bar of your phone, showing you that the application is running or when you have new voice messages.
- Audio-routing selection – you can choose whether to play your messages/ greetings on the loudspeaker or on the earpiece.
- Contact name mapping in the voice mail log for recognized contact from the phonebook.
- One-click call-back option - you can easily phone back the person who left you a message from the received messages log.
- Flexibility – you can change greetings very easily as well as set greeting timeout and length at your own preference.
- User-friendly– the application is manageable with just few clicks.

## 3. Voice Inbox Menu

### 3.1. Main Menu



Pic.6 Voice Inbox main menu



Pic.7 Voice Inbox main menu

To access the Voice Inbox main menu:

- Open **Voice Inbox**
- Click **Options**

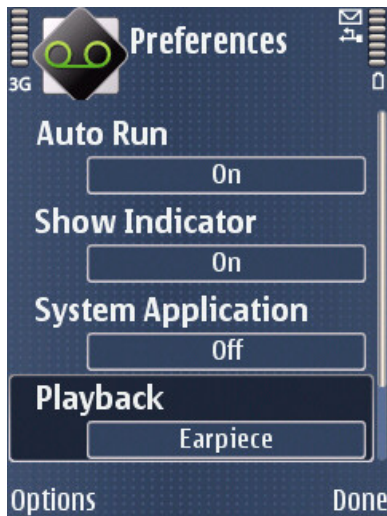
The following options are available (picture 6 and picture 7):

- **Play Greeting** - plays a greeting.
- **Record Greeting** - records a greeting
- **Preferences** - here you can edit the application preferences.
- **Activate** - connects your device to the Internet to request your license file from our servers.
- **Check for update** - checks for the latest versions available for your application (requires on-device internet connection)
- **More applications** – shows information on other WebGate applications compatible with your device (requires on-device internet connection).
- **Help** - opens a help file.
- **About** - shows short information about the product and the developer.
- **Exit** - exits the application. Your incoming calls will not be handled.



Use the "Hide" soft key in order to make Voice Inbox catch the calls in the background.

### 3.2. Preferences



Pic.8 Preferences



Pic.9 Preferences

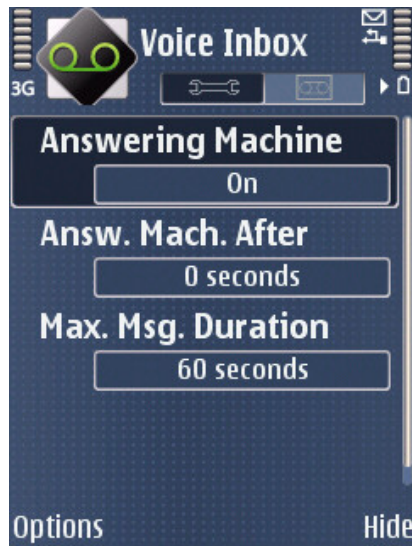
**Preferences** can be started from the **Options** menu.

- **Auto Run**  
Switching **Auto Run** to **On** makes **Voice Inbox** start every time your device is turned on. By default, this option is set to **Off**.
- **Show Indicator**  
Activates/deactivates the indicator icon on the status bar. By default, this option is set to **Off**.
- **System Application**  
Makes Voice Inbox a Symbian OS system application. This will ensure that it does not get closed down by the Symbian OS low memory framework or by the backup framework. By default this option is turned **Off**.

Note: If you attempt to backup your device using PC Suite and the System Application option is **On**, it will find the application locked. To backup Voice Inbox exit before starting a backup.

- **Playback**  
Defines where your greeting/messages should be played. By default, this option is set to **Loudspeaker** but you can switch it to **Earpiece** in which case you can replay messages left by callers silently.
- **Volume**  
Defines the volume with which greetings and recorded messages will be played.

### 3.3. Answering Machine



*Pic.10 Voice Inbox main screen*

### 3.4. Voice Messages

On the **Voice Messages** tab you can see the voice messages you have received together with their details, i.e. date, time and name of the caller (if the number is included in your phone book). The newest messages are placed at the top. The message(s) you have not listened to is/are marked with a yellow icon, while the one(s) you have already played is/are marked with a grey icon (Picture 11).

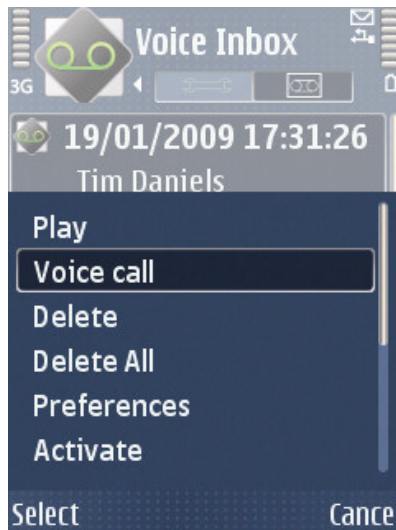
By clicking **Options**, you can choose from one of the following:

- **Play** - plays the message you have selected.
- **Voice Call** - calls the number you have received a voice message from.
- **Delete** - deletes the message selected



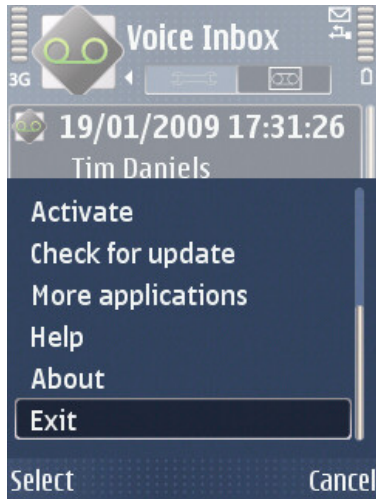


Pic.11 Voice Messages tab



Pic.12 Voice Messages>Options

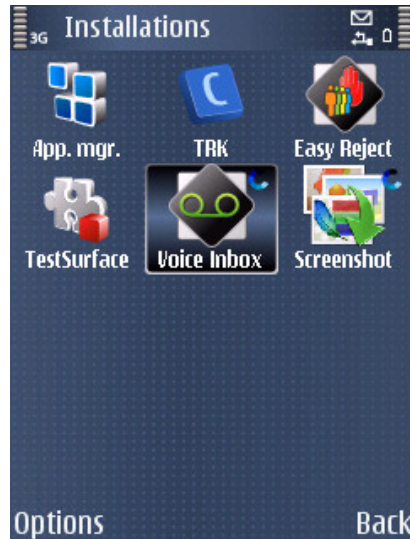
- **Delete All** - deletes all messages
- **Preferences** - shows Preferences (see also [Sections 3.2 Preferences](#))
- **Activate** - connects your device to the Internet to request your license file from our servers.
- **Check for update** - checks for the latest versions available for your application (requires on-device internet connection).
- **More applications** - provides you with information on other WebGate applications compatible with your device (requires on-device internet connection).
- **Help** - opens a help file.
- **About** - shows short information about the product and the developer.
- **Exit** - exits the application. Your incoming calls will not be handled.



Pic.13 Voice Messages>Options

## 4. Using Voice Inbox

### 4.1. Start Voice Inbox



Pic 14: The VI icon in your Applications menu

To access **Voice Inbox**

- Open your Applications menu and select **My Own (Applications / Installations\*) > Voice Inbox** (Picture 14)

Turning Voice Inbox ON / OFF

As soon as made open, the application starts running. In order to make Voice Inbox start automatically when your phone is switched on, click **Options>Preferences>Auto Run>On**.

To set Voice Inbox run in the background

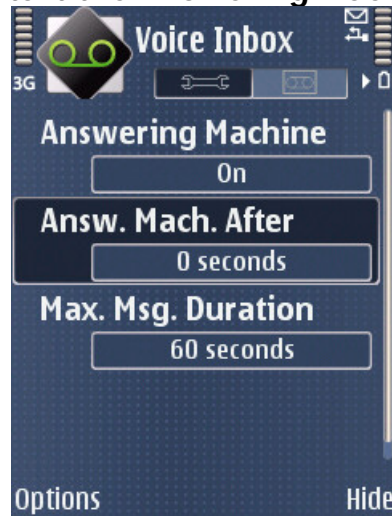
- Open VI and select **Hide** (right-soft key)

To exit Voice Inbox (incoming calls will not be handled)

- Select **Options > Exit**

\* Depending on the phone model, the name of the folder may vary

## 4.2. Start the Answering Machine



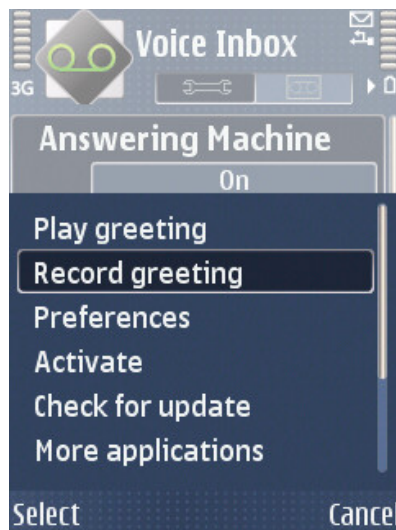
Pic 15: VI Main Screen

Picture 15 shows the **Voice Inbox** main screen. By default, the Answering Machine is set to **Off**.

To set the Answering Machine to **On**

- Open **Voice Inbox**
- Click **Options>Record greeting**
- Record your greeting
- Click **Answering Machine** and select **On**

## 4.3. Change your greeting



Pic 16: Record your new greeting

To change your greeting:

- Open **Voice Inbox**
- Click **Options>Record greeting**
- Record your new greeting



You can not go back to the greeting you had previously recorded: your new greeting will overwrite it.

#### 4.4. Select how your greeting/messages will be played



Pic 17: Playback options

To select where your messages/greeting should be played:

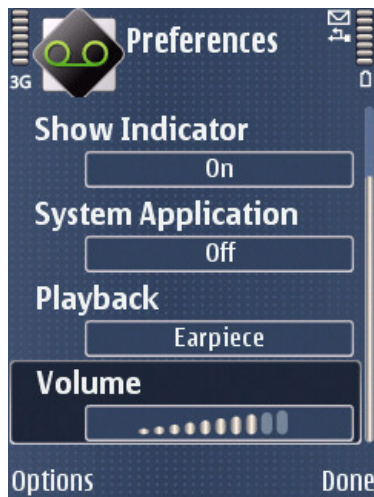
1. Select **Options > Preferences > Playback**.

By default, this option is set to **Loudspeaker**.

To change it, select **Playback>Earpiece**

To confirm the change, click **Done**

#### 4.5. Change the volume for playing your greeting/messages



Pic 18: Volume control

To change the volume:

- Click **Options > Preferences > Volume**.
- Select **Volume** and adjust it with the help of your device joystick.

#### 4.6. Set the delay before the playing of the greeting



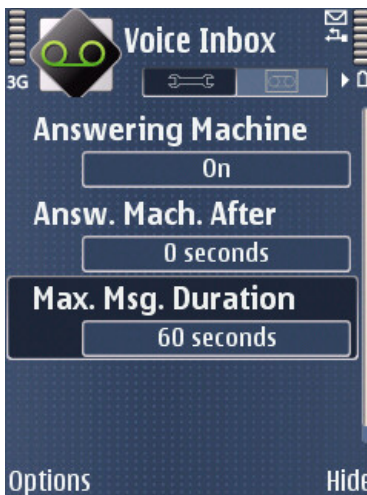
*Pic 19: Default delay*

To set the delay before the greeting is played:

- Open **Voice Inbox**
- Select **Answ.Mach.After**

By default, this option is set to 0 seconds (picture 19). The maximum possible delay before the playing of the greeting is 60 seconds.

#### 4.7. Set the maximum message duration

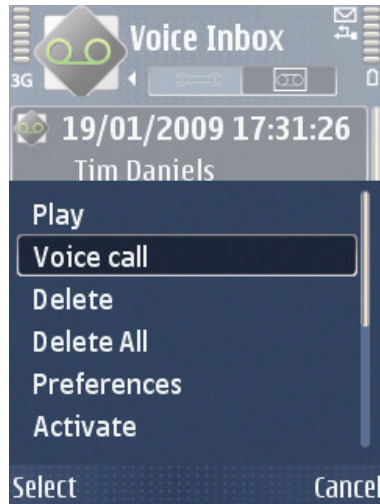


*Pic 20: Default message duration*

To set the maximum message duration

- Open **Voice Inbox**
- Select **Max.Msg.Duration**
- By default, this option is set to 60 seconds (picture 20). The maximum message duration can be 300 seconds.

#### 4.8. Call back the person who left you a message



*Pic 22: Voice Call*

To call back the person who left you a message:

- Open **Voice Inbox**
- Go to **Voice Messages**
- Select the message in question
- Click **Options>Voice Call** (picture 22)

## 5. Q & A

### 5.1. How can I check my IMEI (Device ID) number?

Do any of the following:

- type \*#06# and the IMEI number will appear on your device screen;
- check under the battery on the back of your device.

### 5.2. How to check whether my Voice Inbox is activated / licensed or not?

If your Voice Inbox is not licensed there will be an Activate menu in your application menu list. You can also check the status of the product if you go to **Options > About**.

### 5.3. How can I purchase a license?

You can purchase a license from our e-shop at <http://www.webgate.bg/products/> or from our mobile site: <http://webgate.mobi>

### 5.4. How can I activate my Voice Inbox?

You need to purchase a license to activate Voice Inbox on your phone. When your license is generated, you need to install it on your device in one of the following ways:

Open the application and choose **Activate**



You will need to use your on-device Internet connection to download the license file (approximately 1KB).

A dialog will appear prompting you to choose an access point for your Internet connection. All configured access points are listed. However, the list initially shows only your GPRS and WLAN points (most common) - if you cannot find the desired access point on the list, open the drop-down menu and replace **GPRS/WLAN access points** with **All access points**.

Or

Copy the URL you receive in the e-mail after purchase and paste it in your PC browser – you will find a download link to your license file which you can manually transfer to your device.

### 5.5. I have a Nokia N78/N95/N96/6110/E90 and when I'm trying to install Voice Inbox on my device, I get "Update Error". How can I install my application?

Please, uninstall APS Server and install Voice Inbox. Bear in mind that another application installed on your device might stop working.

### 5.6. Can I call the person who left me a message without exiting Voice Inbox?

Yes, you can call back the person who left you a message without exiting VI. Just go to the message in question, click **Options** and select **Voice Call**.

